



PRIVACY POLICY

CBM Global (in short also called "CBM") is a brand name of Force International CVBA. Force, and therefore also CBM, respects your online privacy and will do everything possible to protect your privacy in relationship to your use of our website.

You can visit our website without providing even one item of your personal data. Force International will be provided with some of your personal data when you register yourself and make a purchase at one of Force's brand names, including CBM Global. By performing that action, you agree that Force collects and registers the personal data that you provide.

At CBM Global, you are not able to carry out a purchase if you don't have a registered account at CBM.

We don't pass your information to third parties for commercial purposes, excluding some of your personal information to Infinox UK (as of now called 'the broker'). All information about that can be found in the text below. Of course, we demand this party to handle your personal data as carefully as we do and that they only use your data for the purpose for which they received them.

WHAT INFORMATION DO WE WANT FROM YOU?

EMAIL ADDRESS

Your e-mail address is your unique identifier. During the CBM registration process, your e-mail address will also be distributed to the registration process of the broker. This synchronisation of your unique identifier is a necessary condition to let the further registration process proceed correctly. The unique identifier needs to be the same in our system and that of the broker's. You receive an e-mail of us about your order, your invoice and the products you buy. If you wish to be informed about our offers, updates and news, you also receive these through an e-mail.

FIRST AND LAST NAME

Your registration is personal and cannot be passed on. We think it's important that we can address you personally. This information is automatically distributed to the registration process of the broker, so you don't have to pass this information twice.

DATE OF BIRTH

By filling out your date of birth, we verify if you are an adult. Minors cannot register themselves or do a purchase. This information is automatically distributed to the registration process of the broker, so you don't have to pass this information twice.

COUNTRY

The license is not issued in every country. By passing your country, we can decide if the product can be sold in the country where you do the purchase. If your country is not included, you cannot continue your registration. This information is automatically distributed to the registration process of the broker, so you don't have to pass this information twice.



STREET AND RESIDENCE

We would like to put the correct data on your invoice. This information is automatically distributed to the registration process of the broker, so you don't have to pass this information twice.

COMPANY DATA

If you want to do a purchase with your company, we also need the correct invoice data with VAT number. Your VAT number is automatically checked for validity. This information is automatically distributed to the registration process of the broker, so you don't have to pass this information twice.

TELEPHONE NUMBER

In case of uncertainties, we would like to contact you quickly. This information is automatically distributed to the registration process of the broker, so you don't have to pass this information twice.

PAYMENT DETAILS

We use a safe payment environment, so your order can be paid. When you pay via bank transfer, your details are being saved in our administration to link your order to the payment. Furthermore, we use your payment details (bank account number, Paypal details, ...) only when you need to receive money from us or when you do a commission withdrawal.

WE USE YOUR DATA FOR THE FOLLOWING REASONS

ACCOUNT

All your personal or company data are mentioned in your 'My CBM Account'. Name, date of birth, billing address, telephone number and login data. You don't need to fill out these data again and again. The data about your previous orders are being saved as well.

CUSTOMER SERVICE

You can call and email us. Your mails (and attachments) are being processed and saved in a support system. To be of a better service to you, we analyse all contact moments. If we would record a phone call, we will inform you beforehand.

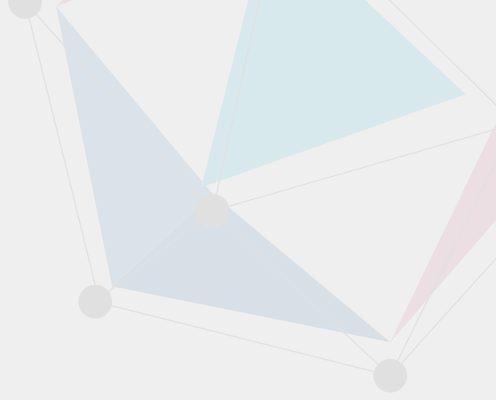
GENERAL NEWS AND UPDATES

By sending these newsletters, you will be kept informed of the latest news and updates. This also includes software updates. We therefore advise you not to unsubscribe from these newsletters. Do you want to unsubscribe? You can do that through the customer service or through a link at the bottom of the newsletter.

DIRECT MARKETING

We want to inform you about our products, offers, actions...

Do you want to stop receiving these mails? You can unsubscribe through the customer service or through a link at the bottom of the newsletter.



PERSONAL NOTIFICATIONS

If we send you personal notifications, these are based on personal data and structure. That makes these 'system mails' more interesting for you. If you don't want to receive these mails anymore, you can unsubscribe through your CBM account or the customer service.

ACTIONS AND OFFERS

When you participate in actions or respond to offers, please leave your name and e-mail address, so we can contact you about it. We also use these data to analyse actions and offers in order to constantly improve them.

FRAUD PREVENTION

Sometimes, we need to use customer data to investigate, prevent or combat fraud. If necessary, we pass your customer data to the government.

By creating your account, you are registered, and you have access to the [CBM Backoffice](#) and to the [FAN backoffice](#). Please take into account that, by creating your account, you are also registered in another affiliate structure with its own terms and conditions, privacy policy and compensation structure.

Force stores your personal data in a secure database and acts as the one responsible for processing the personal data that are being collected through this website and can dedicate the processing to processors. In doing so, Force takes the necessary steps to ensure a secure processing.

According to the law on the privacy protection in relation to the processing of personal data of 8.12.1992, your data can always be looked into and be altered through your CBM account. You can also let them remove easily upon written request through our customer service or by mail to the address of Force International CVBA, attn. CBM Global, Kleinhoefstraat 5/19, 2440 Geel, Belgium.

Please beware that if you have placed an order, it is not possible to adapt the name on the invoice afterwards.

LINKS

When you use these websites or other services we provide to you, you may be able to link to other websites. This Privacy and Security Policy does not apply to those sites. CBM encourages you to read the Privacy Policies on such sites.

SECURITY

CBM takes safety very seriously. That is why we use internet security. Via SSL, your transaction data is sent encrypted over the internet. You do not need special software for this. You recognize a secure SSL connection on the "green lock" in your browser and the notification of https.

Last amendments made to these Terms and Conditions on April 28th, 2018